# ANDHRA LOYOLA INSTITUTE OF ENGINEERING AND TECHNOLOGY



Approved by AICTE, New Delhi and Affiliated to JNTUK-Kakinada

An ISO 9001: 2015 Certified Institution



Ms. V. Anantha Lakshmi
Coordinator

# **Student Grievance Redressal Committee**

## • Implementation of Guidelines:

- > To ensure a transparent mechanism for timely redressal of the student grievances, the college appointed grievance redressal committee.
- > The committee consists of faculty members from various departments. This committee deals with all kinds of students' grievances

#### **Student Grievance Redressal Committee**

S.NO	Name	Profession
1	Dr. O. Mahesh	Principal
2	Mrs. V. Anantha Lakshmi	Faculty Member
3	Dr. K. Siva Rama Krishna	Faculty Member
4	Dr. V. Shanmukha Rao	Faculty Member
5	M. Poornima	Student

### • Organization wide awareness:

- ➤ The institute takes utmost care in bringing wide awareness on students' grievance policy and mechanism for submission of online and offline grievances by publicizing it on the students' handbook.
- ➤ The document regarding mechanism of redressal is kept in the HEI's Website.
- > Besides this, the organization has undertakings on policies with zero tolerance.

## • Mechanism for Submission of Students' grievances:

- The students are provided with an e-mail id to post their complaints on line.
- > Students are given access to the members of the committee for oral and written complaints.
- In addition to this, complaints can be dropped in the "Suggestion Box' provided."
- ➤ Based on the conclusions and recommendations given by the committee appointed, the action will be taken.

#### **Coordinator of Grievance Redressal Committee:**

Mrs.V. Anantha Lakshmi, Asst. Professor Dept. of EEE

For further queries you may please contact: grievances@aliet.ac.in